



# Requesting your medical records is as easy as 1 - 2 - 3!

Complete a request from your  
smart phone, tablet or computer  
- anytime from anywhere!

- 1 Access Patient Request**  
Go to <https://www.fmchealth.org>
- Click "Patients & Visitors"
  - Click "Patient Resources"
  - Click "Medical Records"
  - Click "Click Here to Request Your Records Online"

- 2 Complete Online Request**  
You'll be guided through every step of the process

- 3 Review + Sign + Submit Request**  
You're done!

**Your records are delivered right to you -  
no need to go and pick them up!**



**Electronic delivery**

You'll get an email with instructions for retrieving your records. To keep them secure, you'll need a PIN that is sent in a separate email.



**Mail delivery**

Records will be mailed to the address you entered in the request.

OR

Scan this QR  
code with the  
camera from  
your phone  
or tablet



**Patient Request  
boasts a nearly 100%  
approval rating**

"I wasn't sure I could do this (I'm 69), but it was very easy to follow the steps."

"Very simple to fill out and within a short period of time."

**Questions?**  
**(800) 469-0745**

Medical record services provided by

**ciOX<sup>®</sup>**  
A DATAVANT Company